

# Phone Dialer

# User Guide

# ISS

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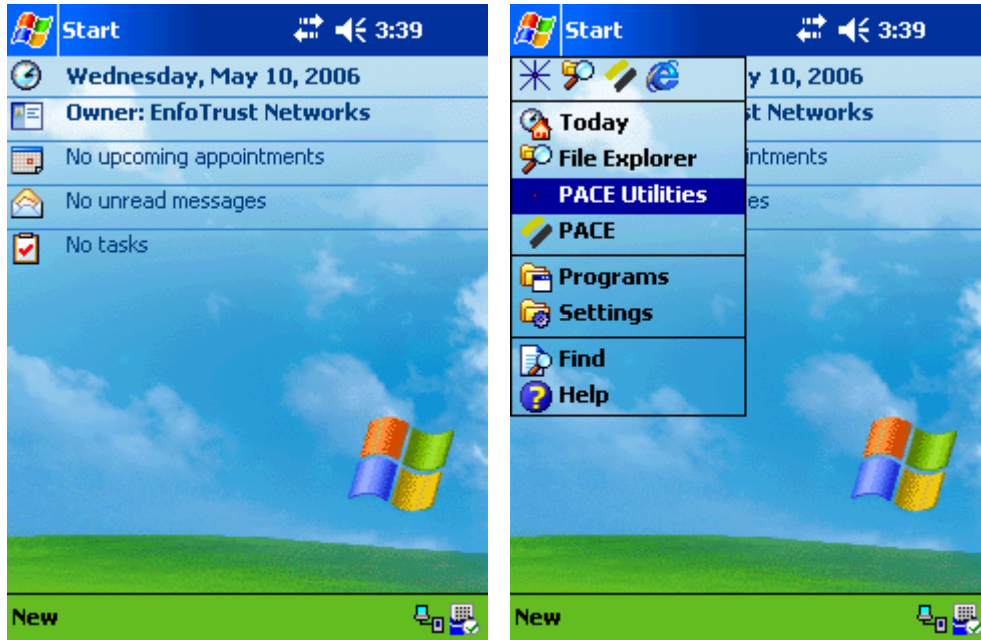
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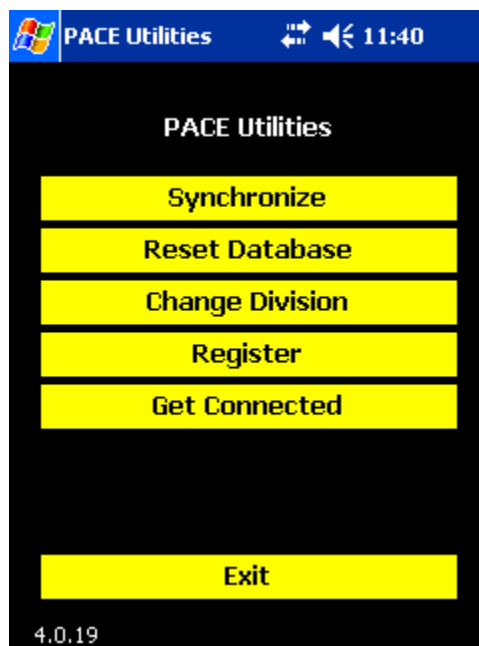
## Loading PACE Utilities from the Start Menu

### Today Screen

- Tap **Start** from the header of the **Today** screen. When **PACE Utilities** is tapped, the [PACE Utilities Main Menu](#) screen is loaded.



## PACE Utilities Main Menu Screen



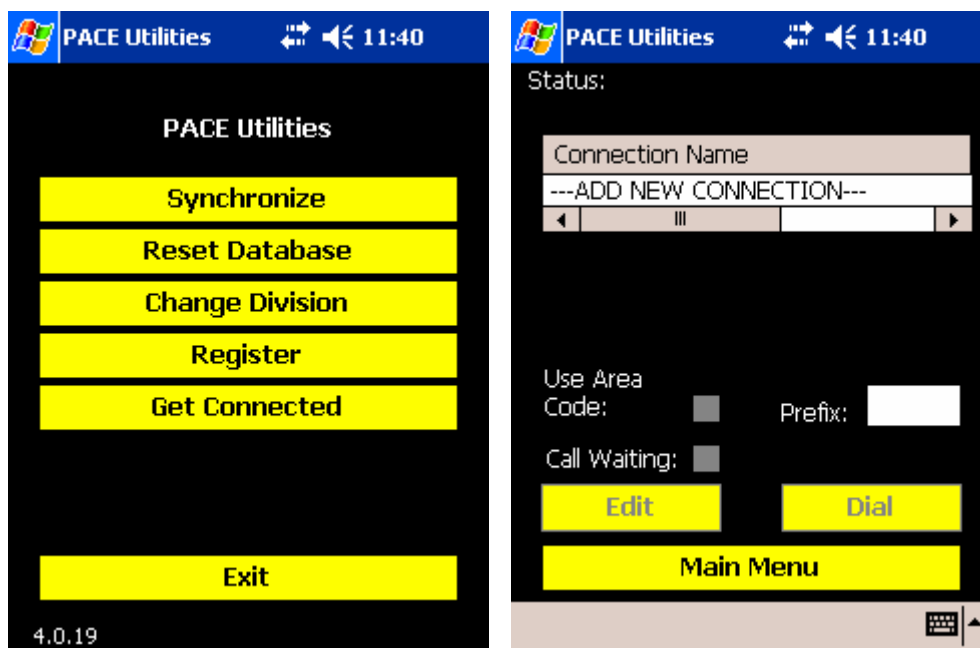
PACE Utilities requires an active connection to use its functions. If your device is not connected, insert a modem into your device, and skip to the [Get Connected](#) section of the User Guide.

- [Get Connected](#) – Opens the Phone Dialer function of PACE Utilities, which is used to gain a connection. Get Connected is used when an active connection does not exist and a dial-up modem connection is required. Steps to create and use dial-up connections found in PACE Utilities will be explained in the Get Connected section of this User Guide.

## Get Connected Phone Dialer Summary

- The Phone Dialer Wizard is a new function that was added to PACE Utilities in May of 2006.
- The Get Connected function creates a simplified, user-friendly interface to create and edit phone dialer settings.
- A database of city, state and local MCI dial-up connection numbers are stored on the PDA, and the selected phone number is determined based upon a user's resident city and state.
- In order to utilize the Get Connected functionality, a connection on the device needs to be created named "Pace Local". Steps for creating the Pace Local connection can be found in the [Setting up a Pace Local Connection](#) section at the end of the guide.
- Once the Pace Local connection is established, the Phone Dialer Wizard tool can be used to create modem dial-up connections in PACE Utilities. Steps for creating dial-up connections can be found starting at the [Get Connected](#) section on the following page.

## Get Connected Screen



- If **Get Connected** is tapped, the [Get Connected](#) Screen (add hyperlink to the word 'Screen' like it is in the others) is loaded.
- The following information is displayed:
  - **Status:** will display the status of the connection.
  - **Connection Name:** loads a list of names of available connections.
  - When **ADD NEW CONNECTION** is tapped, the [ADD NEW CONNECTION](#) Screen is loaded.
  - **Use Area Code:** is a check box. It is disabled because the selected connection name has no area code. When the box is checked it will include the area code in the dial string.
  - **Prefix:** is a text box where a prefix for the dialed phone number can be inserted. Only numbers can be inserted, i.e. 9, or 8,.
  - **Call Waiting:** is a check box that blocks call waiting from allowing phone calls to come through while the modem connection is active. Checking this box will automatically insert a \*70, into the dial string.
  - **Edit:** When a connection name is selected and the Edit button is tapped, the [Edit Connection](#) Screen is loaded.

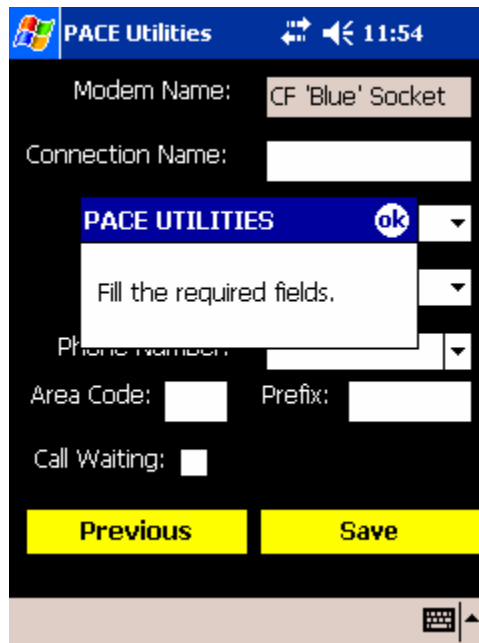
- **Dial:** When a connection name is selected and the Dial button is tapped, the selected connection will try to connect. The Dial button is disabled when no connection name is selected.

## Add New Connection Screen

The following information is displayed on this screen:

- **Modem Name:** loads the name of the Modem. It is loaded by default based on the inserted modem type and cannot be edited.
- **Connection Name:** is where a connection name can be inserted.
- **State:** is a drop down list that loads all the states in the U.S.A. User must select a state to retrieve a dial up number.
- **City:** is a drop down list that loads all the cities with active MCI dial up numbers within the selected state.
- **Phone Number:** is a drop down list that loads all active MCI phone numbers related to the selected city. It can be edited or inserted. It accepts only seven numbers and a dash (-) that should come in the middle.
- **Area Code:** is a text box where the Area Code is loaded according to the selected Phone Number. It can be inserted or edited. Only numbers can be inserted. It accepts only three numbers.

- **Prefix:** is a text box where the prefix for the phone number can be inserted. Only numbers can be inserted, i.e. 9, or 8,.
- **Call Waiting:** is a check box that disables call waiting on the phone line for one call.
- **Previous:** the [Get Connected Screen](#) is loaded.
- **Save:**
  - If fields are empty, a message appears: **“Fill the required fields.”**



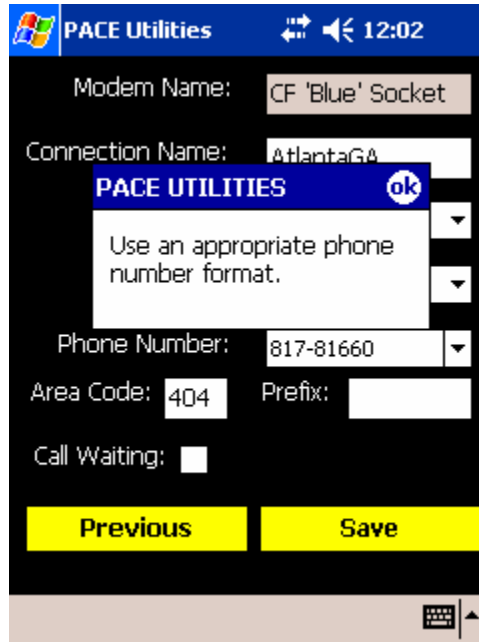
- If a state and a city are selected and the connection name is empty, Phone Dialer will automatically name the connection based on the **“CityState”**.

The screenshot shows the 'Add New Connection' screen in the PACE Utilities application. The interface is dark-themed with a blue header bar containing the application logo and the time 11:54. The main area contains several input fields: 'Modem Name' (CF 'Blue' Socket), 'Connection Name' (AtlantaGA), 'State' (GA), 'City' (Atlanta), 'Phone Number', 'Area Code', 'Prefix', and 'Call Waiting'. At the bottom, there are two yellow buttons labeled 'Previous' and 'Save'. A keyboard icon is visible in the bottom right corner.

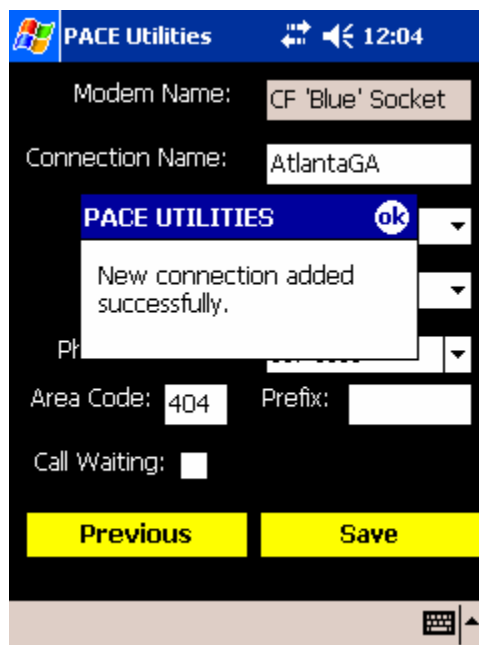
- If a connection name already exists, a message appears: **“Connection name already exists!”**

This screenshot shows the same 'Add New Connection' screen as above, but with an error message overlay. The error message is titled 'PACE UTILITIES' and contains the text 'Connection name already exists!' with an 'ok' button. The background form is partially obscured, but the 'Area Code' field is now filled with '404'. The time in the header bar is 11:59.

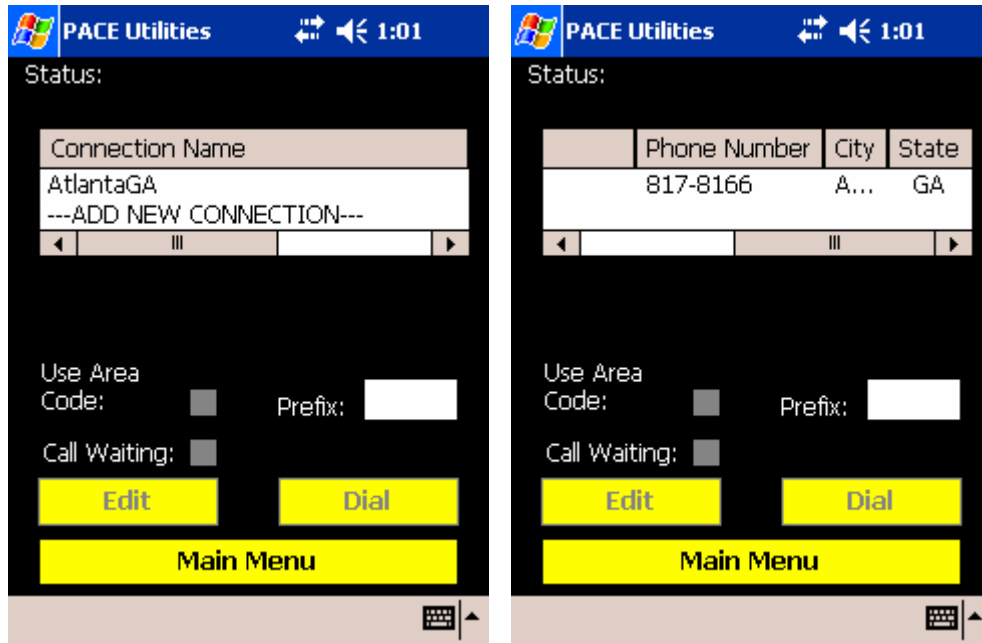
- If an incorrect format is inserted in the Phone Number such as too many digits, a message appears: **“Use an appropriate phone number format.”**



- If all required fields are inserted, a message appears: **“New connection added successfully”**. When **“ok”** is tapped, the connection is saved and the [Get Connected Screen](#) is loaded.

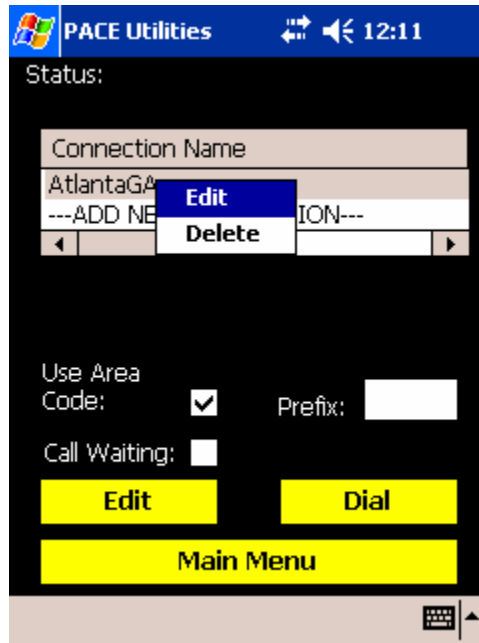


- On the **Get Connected Page**, the newly created connection will be displayed.



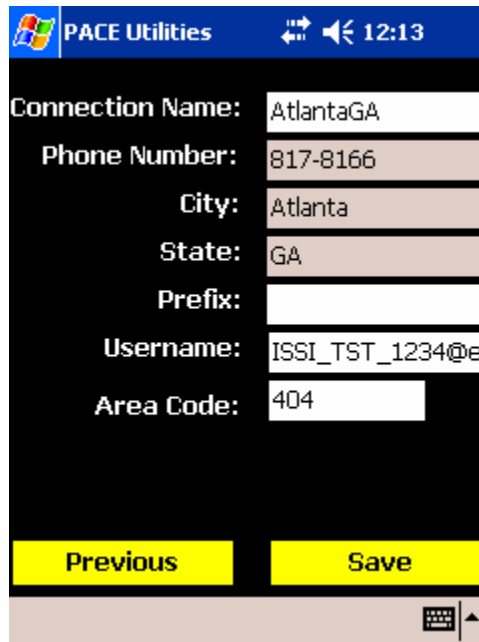
- If the horizontal scroll bar is scrolled to the right, the following information is displayed:
  - **Phone Number:** displays the phone number of available connection(s).
  - **City:** displays the City of available connection(s).
  - **State:** displays the State of the available connection(s).

- If a connection is tapped on and held down, a menu is loaded: **Edit**, **Delete**.



- If **Edit** is tapped, the [Edit Connection screen](#) is loaded.
- If the **Edit** button is tapped, the [Edit Connection screen](#) is also loaded.

## Edit Connection Screen



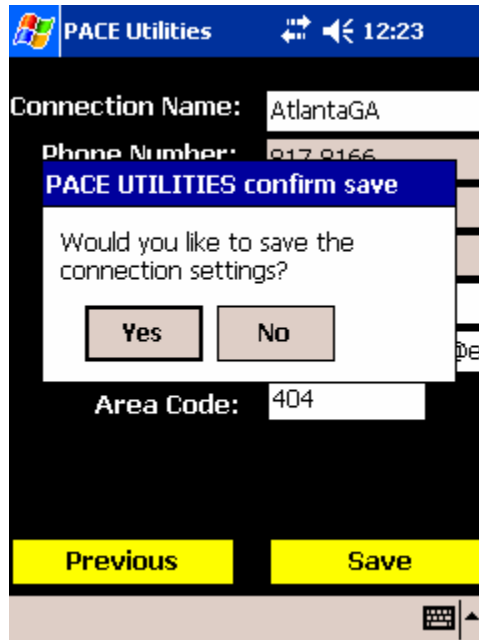
The screenshot shows a mobile application interface for editing connection settings. The title bar at the top reads 'PACE Utilities' and shows a signal strength icon and the time '12:13'. The main content area is a form with the following fields:

Connection Name:	AtlantaGA
Phone Number:	817-8166
City:	Atlanta
State:	GA
Prefix:	
Username:	ISSI_TST_1234@e
Area Code:	404

At the bottom of the form, there are two yellow buttons: 'Previous' and 'Save'. A keyboard icon is visible in the bottom right corner of the screen.

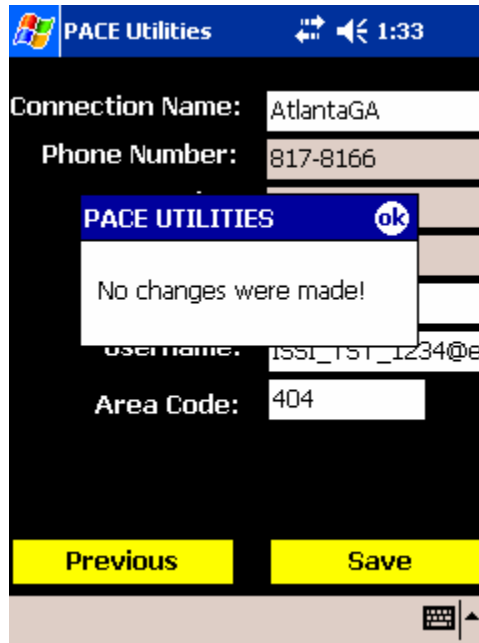
- The following information is displayed:
  - **Connection Name:** loads the name of the connection.
  - **Phone Number:** loads the phone number of the connection. It is loaded by default and cannot be edited nor changed.
  - **City:** loads the city of the connection. It is loaded by default and cannot be edited nor changed.
  - **State:** loads the state of the connection. It is loaded by default and cannot be edited nor changed.
  - **Prefix:** is a text box where the prefix for the dialed phone number can be inserted. Only numbers can be inserted, i.e. 9, or 8,.
  - **Username:** is a text box where the modem username is inserted. The modem username in most cases is loaded by default based on the username in the device's rep profile.
  - **Area Code:** loads the three-digit area code of the phone number.
  - **Previous:** The [Get Connected Screen](#) is loaded.
  - **Save:** Saves changes made to the connection settings.

- Check to make sure a modem username is in the Username field. If no modem username exists, contact your manager or EnfoTrust Customer Support for your modem username.
- If any changes were made and the **Previous** button is tapped, a message appears: **“Would you like to save the connection settings?”**

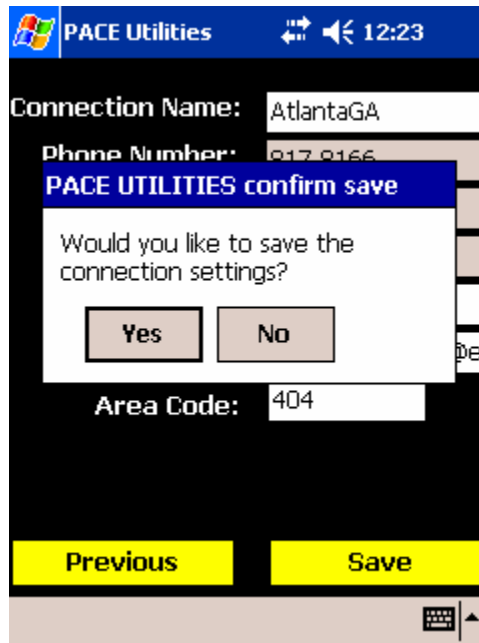


- If **“Yes”** is tapped, the changes are saved and the [Get Connected Screen](#) is loaded.
- If **“No”** is tapped, the changes are not saved and the [Get Connected Screen](#) is loaded.
- If no changes are made, the [Get Connected Screen](#) is loaded.

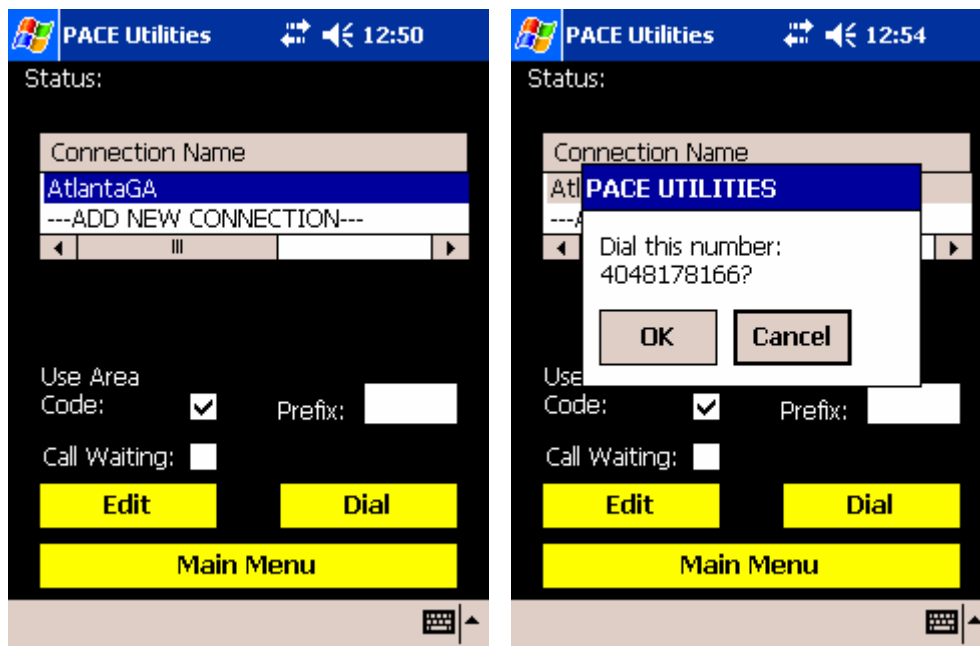
- If **Save** is tapped:
  - If no changes were made, a message appears: **"No changes were made!"**



- If all data is correct, a message appears: **“Would you like to save the connection settings?”**

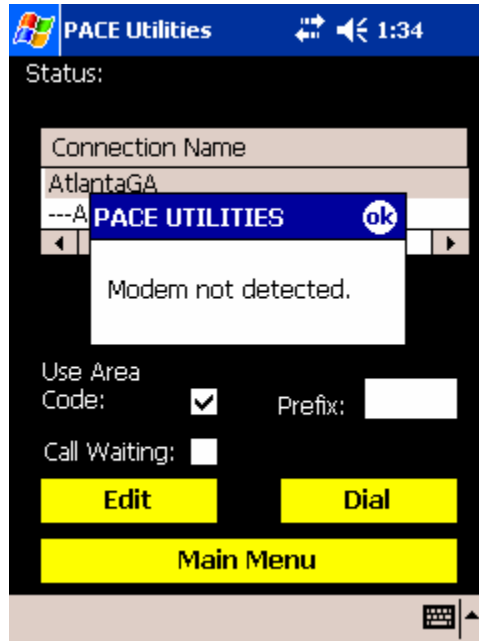


- If **“Yes”** is selected, the changes are saved and the [Get Connected Screen](#) is loaded.
- If **“No”** is selected, the changes are not saved, and the [Edit Connected Screen](#) is loaded.

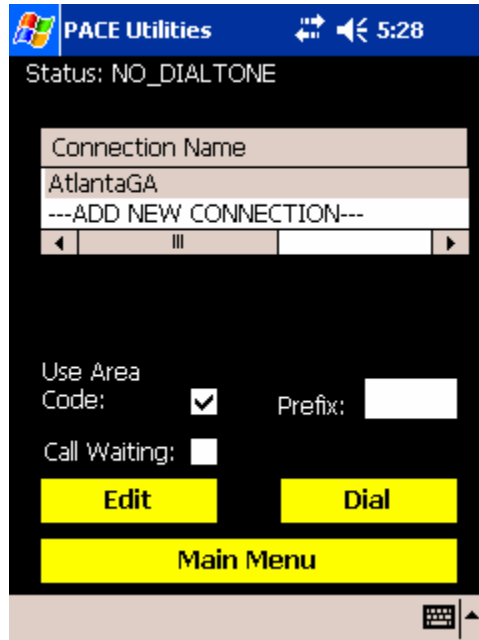


- On the Get Connected screen, if a connection is selected and the **Dial** button is tapped:
  - If the Prefix field is left empty or just numbers are inserted, a message appears: **“Dial this number (Connection Number)?”**
  - If **Cancel** is tapped: The connection is canceled, and the Get Connected screen is loaded.
  - If **OK** is tapped: A connection will attempt to be made through the inserted modem and the active modem connection settings.

- If a modem is not detected, a message appears: **“Modem not detected.”**



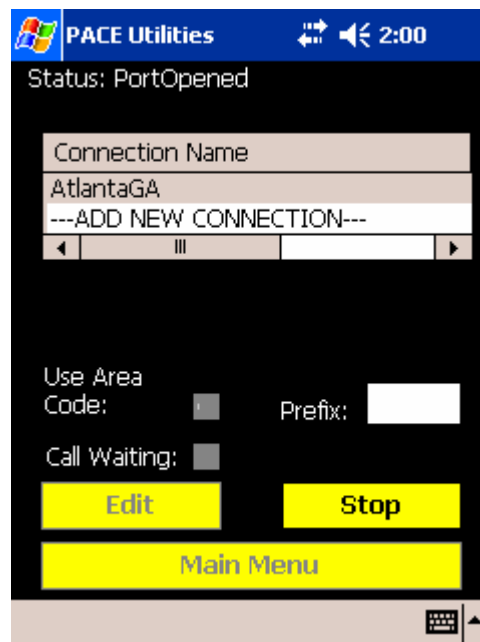
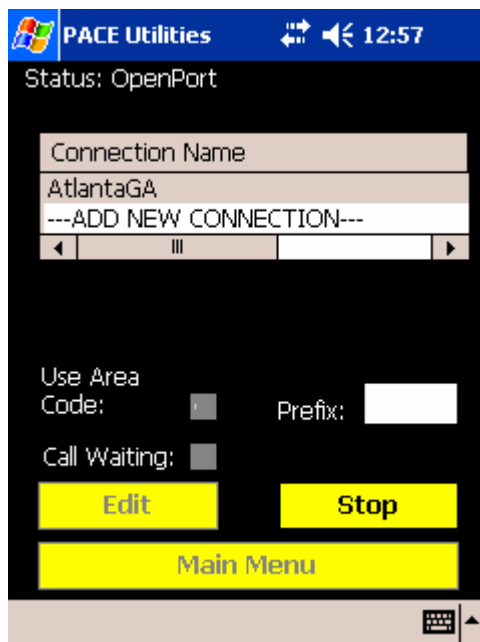
- If the Status message appears: **“No Dial Tone”**, make sure your phone line is connected to your modem and is connected to the wall phone jack. Take the modem out of the PDA, reinsert it and connect again.



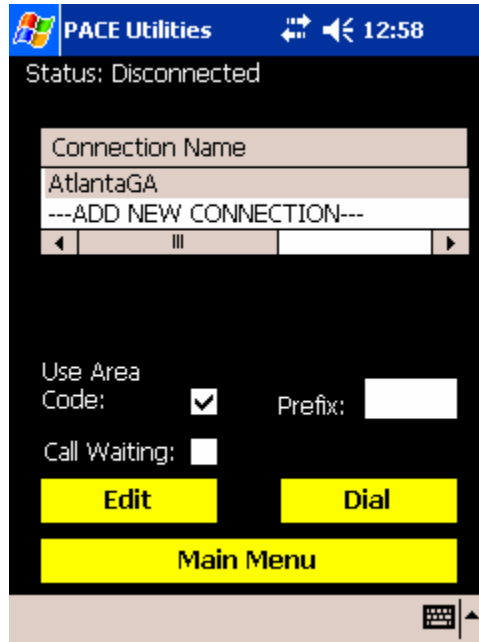
- If the modem is detected, and there is no connection on the device, a message appears: **“The ‘Pace Local’ connection is missing.”**
- In order to use the Phone Dialer Wizard, a “Pace Local” connection must first be made on the device.
- You must create a Pace Local connection before being able to connect with the Phone Dialer. Steps to create the Pace Local Connection can be found at the end of this user guide in the [Setting up a Pace Local Connection](#) section.



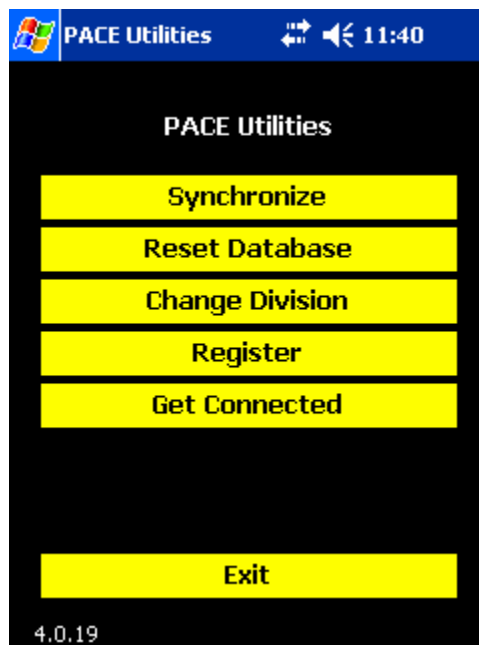
- o If there is a connection, a port is opened, the button **Stop** appears and the Status becomes **OpenPort**, then the Status changes to **PortOpened**.



- o If **Stop** is tapped: The status changes to **Disconnected** and no connection number is dialed.



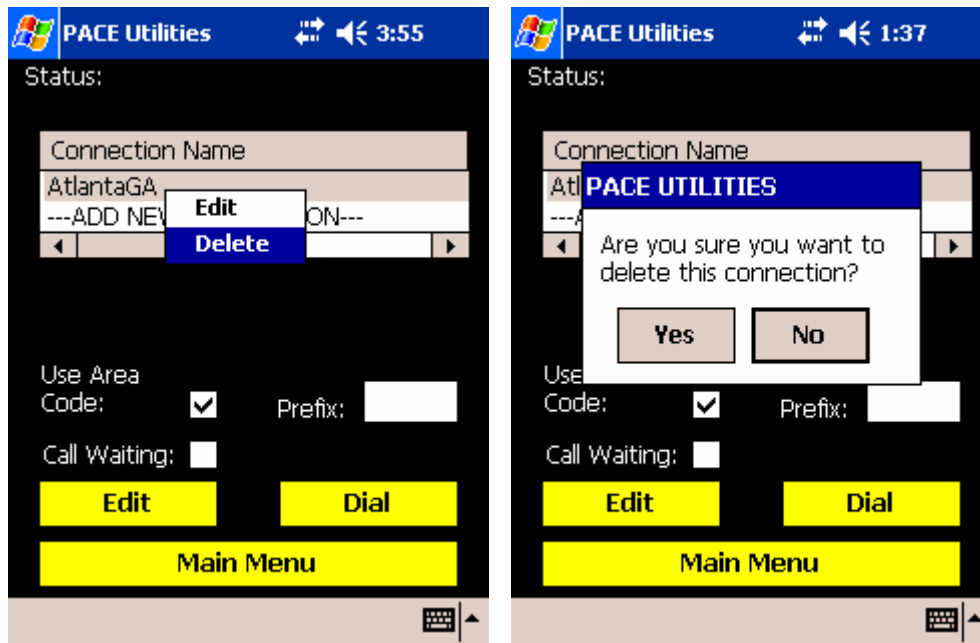
- When Connected, the arrows at the top of the screen will be solid and look like the screenshot below:
- The PACE Utilities Main Menu will also appear once connected.



- Once you are connected, the most common action is to Synchronize. Synchronizing uploads completed work on the device done in PACE

and downloads sheets and updates that are device-specific for the PACE user.

## Delete a Connection Setting

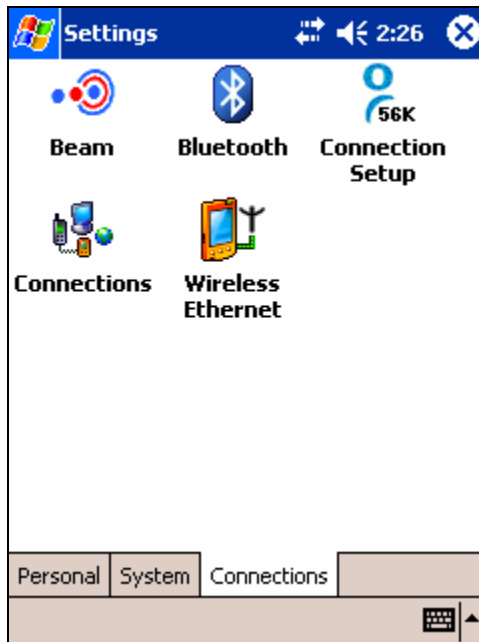


- From the **Get Connected Screen**: If “Delete” is tapped, a message appears: **“Are you sure you want to delete this connection?”**
  - If “Yes” is tapped, the selected connection is deleted.
  - If “No” is tapped, the selected connection is not deleted.

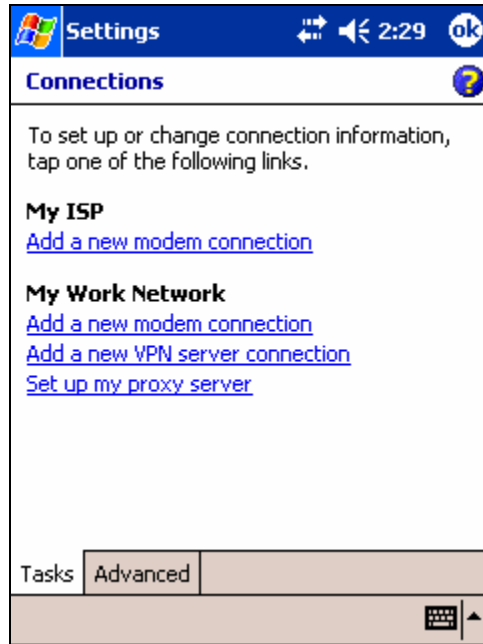
## Setting up a 'Pace Local' Connection



- Tap on the **Start Menu**. Tap on **Settings**.
- Tap on the **Connections tab** on the bottom of the screen. Then tap on the **Connections icon** on the screen.



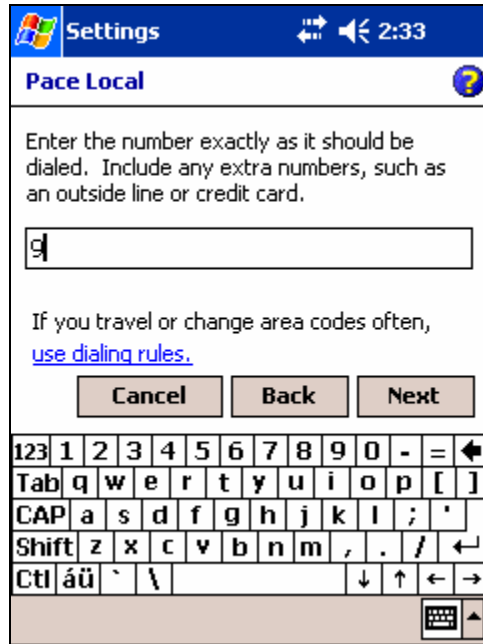
- Confirm that the modem is inserted into the device, and tap on **“Add a new modem connection”** under My ISP.



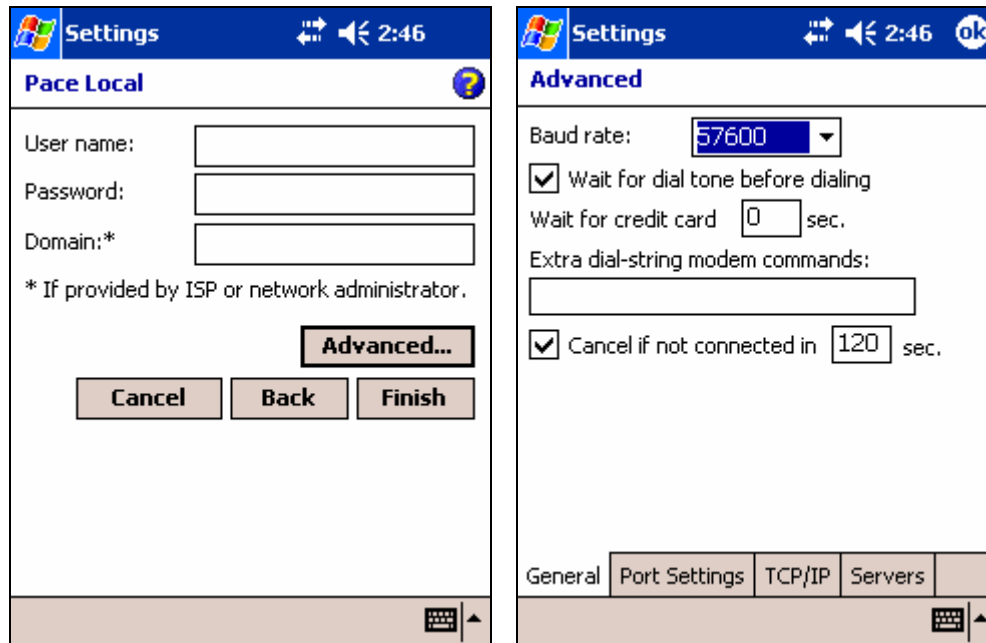
- Change the connection name from **“My Connection”** to **“Pace Local”**. **“Pace Local”** is required for the Phone Dialer Wizard to work. Tap **Next**.



- This phone number will be edited by the Phone Dialer Wizard. Enter a "9" in the text box for the phone number. Tap **Next**.

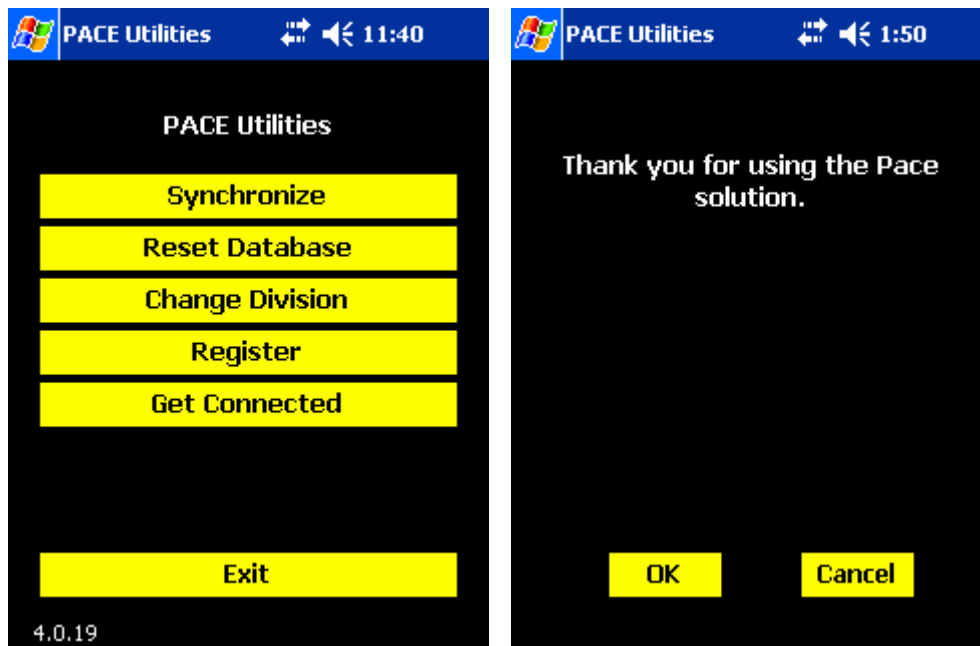


- Tap **Advanced** to get to the advanced settings screen. Change the **Baud Rate** in the advanced settings to "57600". Tap "ok".



- At the **User name and Password** screen, leave all fields blank and tap **Finish**.
- Tap "ok" at the top of the screen.
- Tap "X" at the top of the screen.
- The **PACE Utilities Main Menu** screen should now be displayed on your device. If the [PACE Utilities Main Menu](#) is not on the screen, tap on the **Start Menu** in the top left corner, and tap **PACE Utilities**.
- Now that the **Pace Local** connection is created, you can now use **Get Connected** in **PACE Utilities**.

## Exit PACE Utilities Screen



- When **Exit** button is tapped, the [Exit PACE Utilities](#) screen is loaded.
- The words appear: **“Thank you for using the PACE solution.”**
  - If **“OK”** button is tapped
    - In the case a synchronization was completed, **PACE Utilities** is closed and the will device automatically reset.
  - If **“Cancel”** is tapped, the [PACE Utilities Main Menu](#) screen is loaded.