

Hello \_\_\_\_\_,

Please follow these steps:

1. Once the beacon has been replaced please beacon in and confirm that the beacon is working and has the correct date and time.
2. Place the defective hardware in the box that the new beacon was originally shipped in. The return label should already be on top of the box.
3. Secure the box by taping it closed.
4. Drop the box in your nearest FedEx drop box or pick up facility by this date \_\_\_\_\_.

*To find the nearest location please call 1.800.GOFEDEx. Press 3, and then press 1. This will automatically take the # you're calling from and give you locations. Or you will be given the option to speak with a representative to be given specific locations.*

5. Or, you may schedule a pickup by calling 1.888.777.6040. Only schedule a pickup if someone will be at your location to personally hand the merchandise to the driver.

You must return the defective beacon to Reflexis using this method within two weeks. If you have any questions, please call 678-264-2454.

Thank you for installing the new beacon and returning the defective one.